SREERAJ MENON

PRINCIPAL TECHNICAL PROGRAM MANAGER | PORTFOLIO & CLOUD INFRASTRUCTURE

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PROFESSIONAL SUMMARY

Technical program and portfolio leader with 20+ years in software and enterprise technology across Oracle Cloud Infrastructure, Amazon, T-Mobile, Sterling, and Amdocs. SVP-selected owner of executive portfolio governance spanning six VPs and a 1,200-person OCI organization. Leads cloud modernization, software risk remediation, AI-assisted migration, and operating-model improvements. Translates cross-organizational program updates into executive-ready narratives and business reviews. Community speaker and active PMI Toastmasters contributor.

CORE EXPERTISE

Portfolio & Technical Program Management | Executive Governance | Rhythm of Business (ROB) | Cloud Modernization | AI-Assisted Migration | Security & Lifecycle Risk | Operational Excellence | Availability & Resiliency | Organizational Change | Agile & DevOps

PROFESSIONAL EXPERIENCE

Principal Technical Program Manager | Oracle | Jun 2025 - Present

Oracle Cloud Infrastructure (OCI) | Portfolio Program Management

- Selected by the SVP as sole owner of portfolio program management and executive reporting across six VPs in Data Core, Storage, and Platforms, spanning a 1,200-person organization supporting OCI infrastructure.
- Established the rhythm-of-business (ROB) operating model, process guidelines, and checklists; coordinate inputs from 15 TPMs representing six VP-led organizations to deliver a consistent executive reporting cadence.
- Curate weekly summaries of critical infrastructure projects, AI initiatives, and business reviews presented to the President of OCI, synthesizing cross-portfolio updates into executive-ready materials.
- Increased upgrade commitments for critical third-party and open-source components from 2% to 85%, aligning engineering teams on end-of-life software modernization and risk remediation.
- Drove enterprise-wide change management that halved campaign cycle time from approximately two months to one month; streamlined security intake from 6-8 weeks to 3-4 weeks.
- Led an AI-assisted JDK 8-to-JDK 25 and Helidon migration pilot that automated 70-80% of service code and built leadership confidence to sponsor an enterprise-wide effort. Pilot-based projections indicated time to production could fall from approximately nine months to 2-4 months, with potential applicability across approximately 400 teams.

Principal Program Manager | Amazon | Nov 2022 - Jun 2025

Amazon Stores Foundations; Alexa Cloud and Devices

- Delivered an annual roadmap of 40+ VP-level goals for the Amazon mobile store app and Amazon.com, serving 300 million shoppers, with 90% on-time and on-budget performance.
- Improved Alexa availability by 55% year over year through error correction and user-perceived fatal reduction programs supporting 500 million Echo devices and 100 million monthly active users.
- Developed a location strategy for a 400-person organization across 16 countries and 50+ offices, consolidating toward three hubs in partnership with Finance, HR, and Operations.

Senior Program Manager | Amazon | Aug 2019 - Nov 2022

Alexa Cloud and Devices

- Raised operational SLA compliance from 13% to 69% through high-severity incident prevention, outage reduction, and API-based instrumentation of device and cloud infrastructure metrics.
- Built automation for bar-raiser assignments, API and document approver audits, and KPI reporting; earned multiple hackathon awards and recognition, including promotion.

Senior Manager | T-Mobile | May 2018 - Jul 2019

Release Delivery & Management; Data Architecture

- Led enterprise release governance across Agile and waterfall environments; reduced monthly downtime by 50% through continuous delivery, root-cause analysis, and blue-green deployments for billing releases and Apple and Samsung device launches.
- Delivered $10 million in cost reductions through database modernization guidelines, open-source adoption, shift-left practices, and a Data Architecture Center of Excellence.

Director, Technical Program Management | Sterling Backcheck | Dec 2016 - Mar 2018

- Delivered a globalized and localized background-screening platform from inception through launch of 10+ products in Canada and the United Kingdom, enabling sales and thousands of customer migrations.
- Strengthened portfolio roadmap planning, cross-functional communication, and reporting through time-tracking automation and coordination across product, engineering, and operations.

Manager, Product Owners | Amdocs | Aug 2006 - Sep 2016

- Led customer-facing product owners supporting 40+ telecommunications providers worldwide; coached product and DevOps teams in Agile delivery.
- Achieved 100% of managed-services SLA commitments across cloud, on-premises, and multi-tenant environments; contributed to statements of work and contract negotiations.
- Reduced time to market by 40% for AT&T, América Móvil, and Telenor through Agile adoption, KPI-based delivery management, and improved transparency.
- Established portfolio prioritization and Jira Kanban reporting; delivered Scrum and Kanban training to AT&T users in Atlanta and Telcel teams in Mexico City.
- Led QA and post-production support for Digital Commerce Manager across AT&T, América Móvil, and T-Mobile, supporting billing and revenue distribution for $2 billion in global media business.

Technical Consulting Roles | Microsoft, AT&T, PacifiCorp, Western Wireless | Jan 2004 - Jul 2006

SPEAKING & COMMUNITY LEADERSHIP

- PMI Professional Development Days (PDD) - Speaker: Presented “Scapegoat or Secret Agent: Operation Credible Dates,” sharing practical program-management experience with the PMI Puget Sound professional community.
- PMI Toastmasters Club - Active Member & Community Outreach: Contribute to public-speaking and leadership development; drive outreach to local Puget Sound businesses and project management offices (PMOs) to connect practitioners with speaking and professional-development opportunities.

EDUCATION & CERTIFICATIONS

Master of Science, Electrical Engineering | Oklahoma State University, USA
Bachelor of Technology, Electronics Engineering | Bharathiar University, India
Certifications: PMP | ITIL | CSPO